

# Big Data

Auch Kleine  
können Gross!

Dr. Daniel Benninger  
Sawubona GmbH Bern & Hochschule Luzern

13.11.2019



21.10.2019 08:41 Uhr

Mit App auf Stimmenfang

# Die FDP setzt im Wahlkampf auf Big Data

Was man bereits aus den USA kennt, hält die FDP jetzt im Wahlkampf auf dem deutschen Markt. Die FDP setzt im Wahlkampf auf datenbasierte Strategien. Das heisst, sie besucht potentielle FDP-Spenders, spricht mit ihnen und animiert sie, ihr

## Big Data und Schweizer Holz für das Berner Oberland

Was verrät Big Data über das Berner Oberland? Warum soll zukünftig vermehrt auf den Baustoff Holz gesetzt werden? Was können Gemeinden zu wirtschaftsfreundlichen Rahmenbedingungen beitragen? Zu diesen Fragen informierten sich Vertreterinnen und Vertreter der Gemeindebehörden am Workshop in Spiez.



## Big Data für die Tonne: KI verbessert Müllabfuhr

Künstliche Intelligenz hilft Forschenden, die Routen der Müllabfuhr zu optimieren. Programmiert hat dieses sogenannte neuronale Netzwerk ein Informatik-Absolvent der HSLU.

von pd/jst 08.10.2019

«Güeselsäcke» zählen klingt im ersten Augenblick nicht nach einem Forschungsgegenstand. In David Jennis Fall sieht die Sache etwas anders aus. Für seine Master-Arbeit «trainierte» der Informatik-Absolvent der Hochschule Luzern eine Künstliche Intelligenz (KI), Abfallsäcke und -container zu erkennen und zu zählen. Ziel des Projekts: die automatisierte Erfassung von Abfallmengen.



Abfall-Lasters bei der Arbeit: Eine KI könnte dereinst die Route der Müllabfuhr

mann AG



Spielend reich werden: Im Datenmeer soll das la möglich werden. (Bild: Wallace Woon / EPA)



Daten sammeln und die richtigen Schlüsse ziehen: Das ist zentral in der Medizin. (Bild: SPL / Keystone)

KOMMENTAR

## Patienten brauchen Ärzte mit menschlicher Intelligenz

Big Data, Algorithmen und künstliche Intelligenz: Das sind auch in der Medizin die Themen der Stunde. Vor lauter Hype droht dabei in Vergessenheit zu geraten, worum es bei der ärztlichen Tätigkeit geht.

Alan Niederer  
12.11.2019, 05:30 Uhr

## Wer soll mit meinen Daten Geld verdienen?

Selfies posten, Likes verteilen und dafür ein paar tausend Dollar erhalten – das klingt verlockend und wäre auch logisch: Informationen über unser Privatleben sind für Firmen wertvoll, also sollten sie uns dafür bezahlen. Trotzdem ist dieses Modell problematisch.

Roberto Simanowski  
12.11.2019, 05:30 Uhr



Illustration: Peter Gut

GASTKOMMENTAR

## Im Rausch des Sammelns von Einsen und Nullen

Der Nutzwert von Daten wird fetischisiert: Alle wissen, dass sie wertvoll sind – aber niemand weiss genau, wie wertvoll eigentlich. Daten werden heute allüberall in der Hoffnung gehortet, sie dereinst zu Geld machen zu können.

Adrian Daub  
11.11.2019

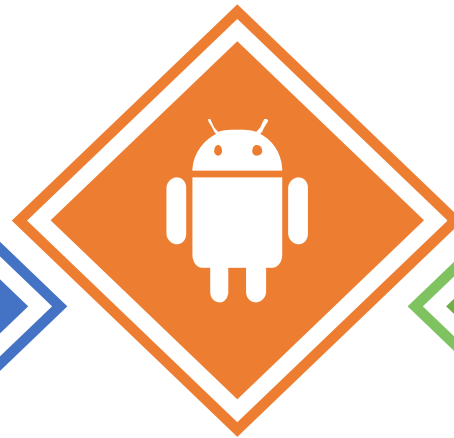


**Typologie  
Charakterisierung**

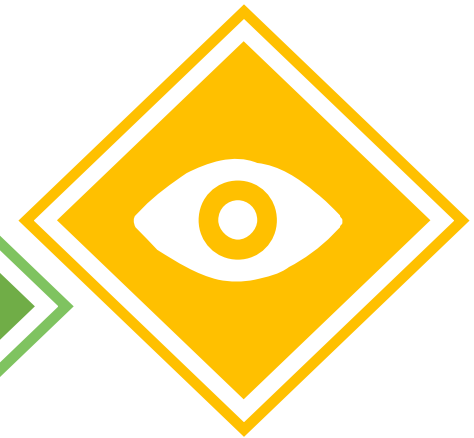
**Ausblick**



**Historie  
Wurzeln**



**Beispiele  
Use Cases**



# Historie

Ursprung und Entwicklung von Big Data



# Large Hadron Collider

(CERN, France/Suisse)

## THE LARGE HADRON COLLIDER BY THE NUMBERS

**27KM**  
(16 MILES)

IN CIRCUMFERENCE

**1 PETABYTE-**  
**PER-SECOND**

IN RAW DATA GENERATED  
BY LHC EXPERIMENTS

**1 BILLION**  
**COLLISIONS**

OCCUR PER SECOND

**100K**

TIMES HOTTER THAN  
THE SUN'S CORE,  
HEAT GENERATED  
BY COLLISIONS

**99.**  
99999999%  
SPEED OF LIGHT

ACHIEVED BY PARTICLES

**1.9 KELVIN**  
(-271.3 DEGREES  
CELSIUS)

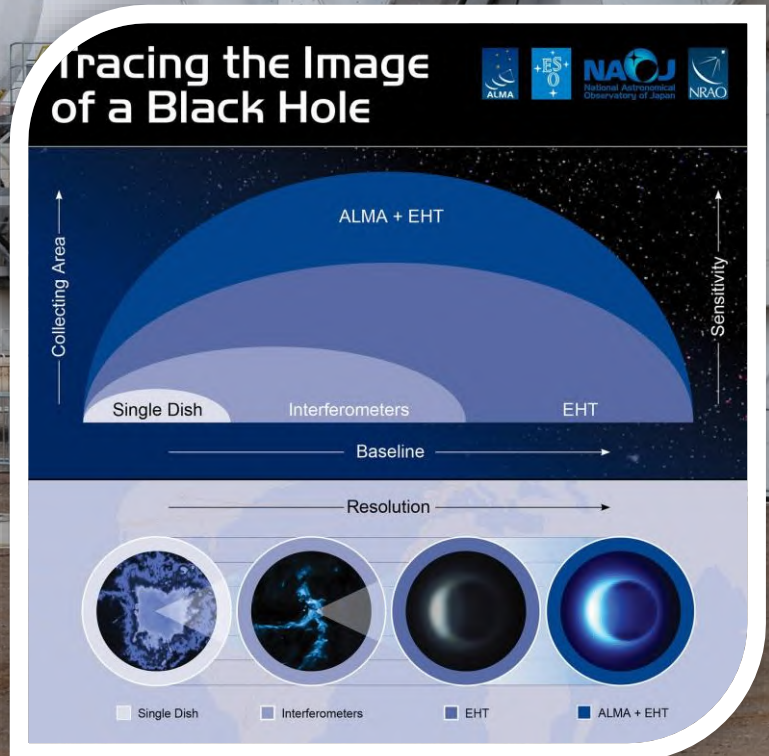
INTERNAL OPERATING  
TEMPERATURE

**120,000**  
**CORES RUNNING**

CERN'S OPENSTACK CLOUD  
ACROSS TWO DATA CENTERS

# ALMA Observatory

(Atacama Desert, Chile)



# FIFA World Cup 2018

(SRG/Swiss TXT, Switzerland)




## FIFA WC 2018 Streaming Report

Webtrekk & Akamai Network Data

**SWISS TXT**

 **18'400'000**  
Views (Starts)

 **3'900'000**  
Viewers

Total amount of Plays and Viewers on FIFA Special on Web and App solutions over all days and events. Simulcast stream plays are not included.

**Concurrent Streaming Peak: 320'000**

SUI - SWE 8th final game 3.7. at 16:40

 **7'186'788 Hrs**  
Total Streaming Time

 **10,7 PB**  
Live Video Content delivered



# **Netzwerk & Kommunikation**

**(WWW/CERN, 1991)**



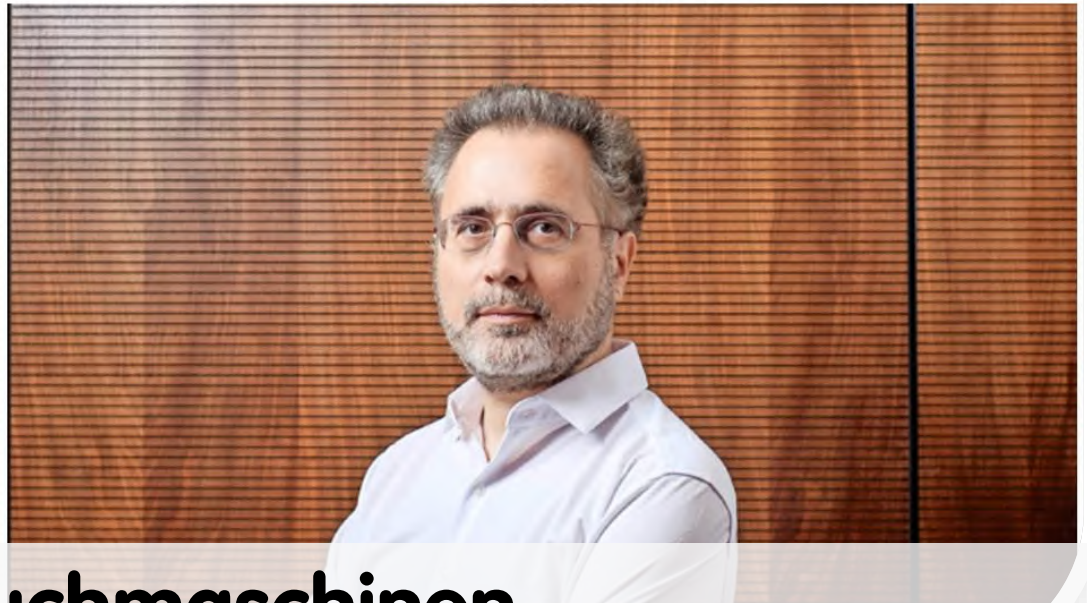


## «Unser Ziel war nur, irgendwie den nächsten Montag zu überleben»

Googles Mitarbeiter Nummer 8, der Schweizer Urs Hölzle, spricht über die Anfänge der Firma.

Freitag 8. November 2019 14:01 von Malte Conradi

1 0 2



# Suchmaschinen (Google, 1997)

Firma war. Foto: Adrian Moser

das Unternehmen noch kaum mehr als eine Studenten-

# «Big Data Analytics: The next Frontier for Innovation, Competition, and Productivity»

## *Big data—a growing torrent*

**\$600** to buy a disk drive that can store all of the world's music

**5 billion** mobile phones in use in 2010

**30 billion** pieces of content shared on Facebook every month

**40%** projected growth in global data generated per year vs. **5%** growth in global IT spending

**235** terabytes data collected by the US Library of Congress by April 2011

**15 out of 17** sectors in the United States have more data stored per company than the US Library of Congress

## *Big data—capturing its value*

**\$300 billion** potential annual value to US health care—more than double the total annual health care spending in Spain

**€250 billion** potential annual value to Europe's public sector administration—more than GDP of Greece

**\$600 billion** potential annual consumer surplus from using personal location data globally

**60%** potential increase in retailers' operating margins possible with big data

**140,000–190,000** more deep analytical talent positions, and

**1.5 million** more data-savvy managers needed to take full advantage of big data in the United States

**Berater**  
(McKinsey, 2011)

# Characteristics

The image features a central globe that is intricately detailed with a circuit board design. The globe's surface is a mix of red, blue, and yellow, with various components and labels like 'C23', 'R1', 'SW2', and 'D5' visible. The background is a vibrant, glowing blue and green circuit board pattern that extends across the entire frame, creating a sense of digital connectivity and data flow.

Begriffe und Komponenten von Big Data



**Big Data** is high-volume, high-velocity and/or high-variety information assets

→ that demand cost-effective, innovative forms of information processing

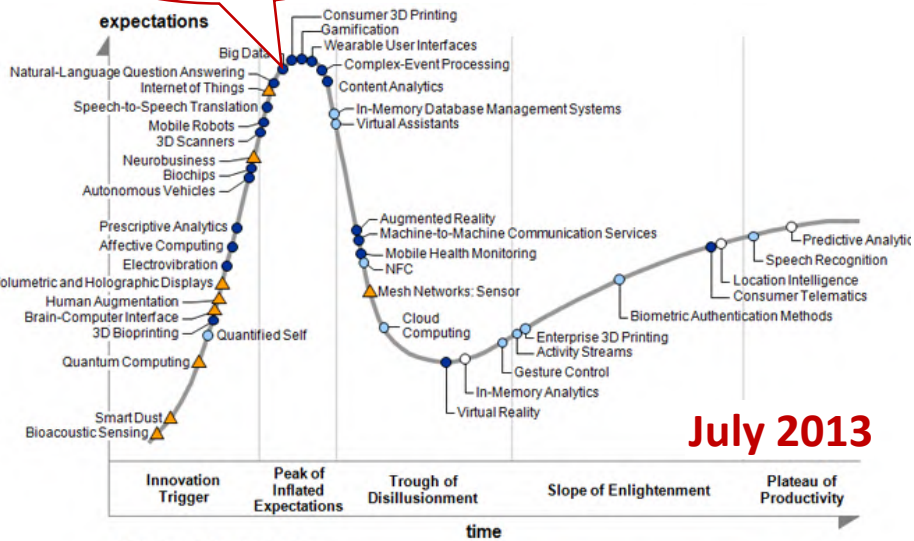
→ that enable enhanced insight, decision making and process automation

Gartner Group

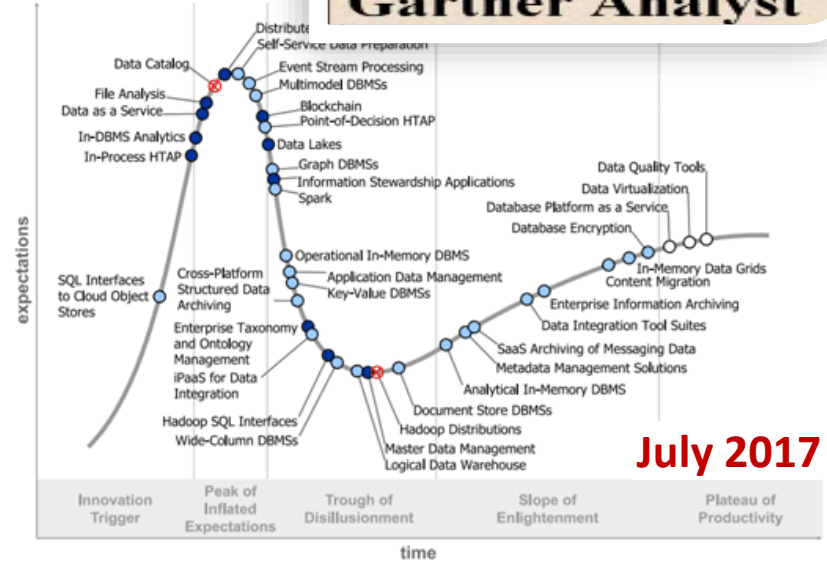
# Big Data by Gartner Group

**"Big data...has become prevalent in our lives"  
-- Betsy Burton, Gartner Analyst**

**Big Data**



Plateau will be reached in:  
 ○ less than 2 years   ● 2 to 5 years   **● 5 to 10 years**   ▲ more than 10 years   ○ obsolete before plateau

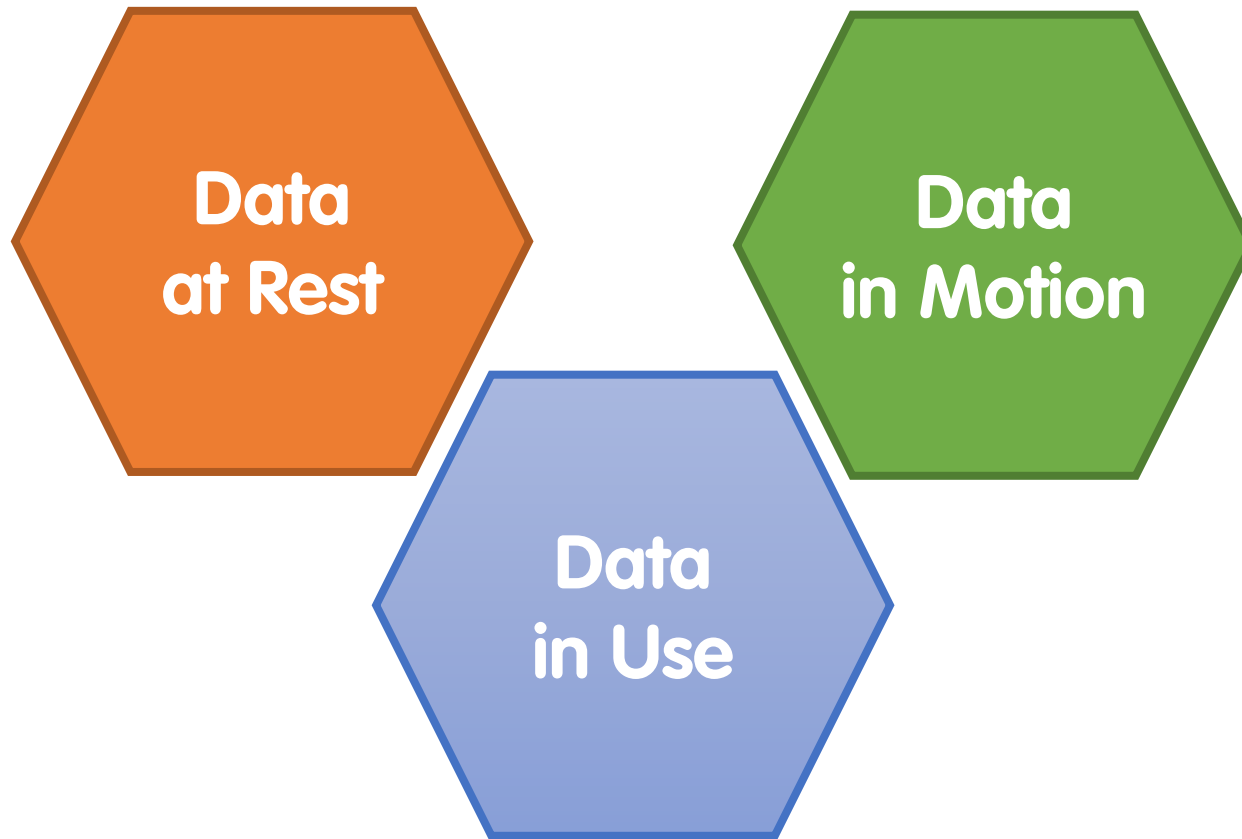


Plateau will be reached:  
 ○ less than 2 years   ● 2 to 5 years   ● 5 to 10 years   ▲ more than 10 years   ○ obsolete before plateau

# Big Data Characteristics - The 5 V's



# Stages of Digital Data

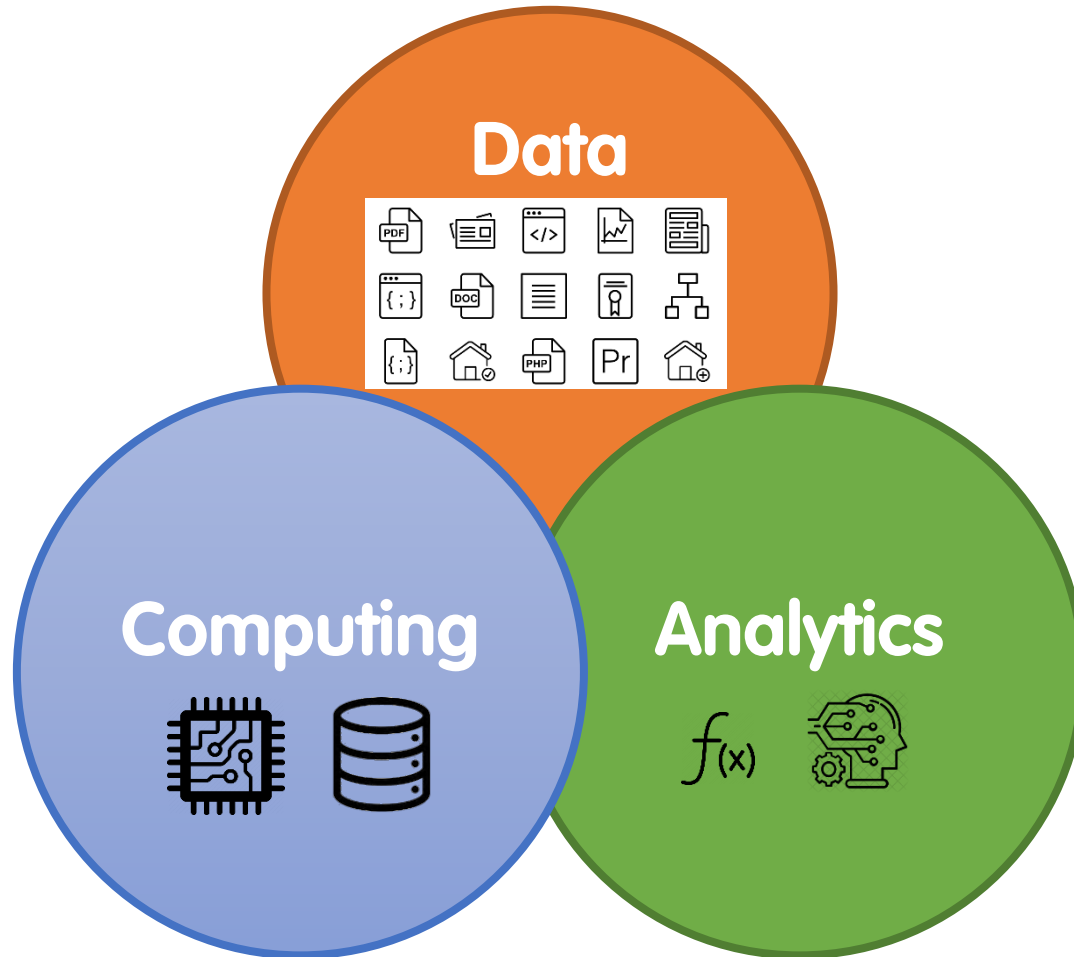


# Data in Motion (e.g. Twitter)



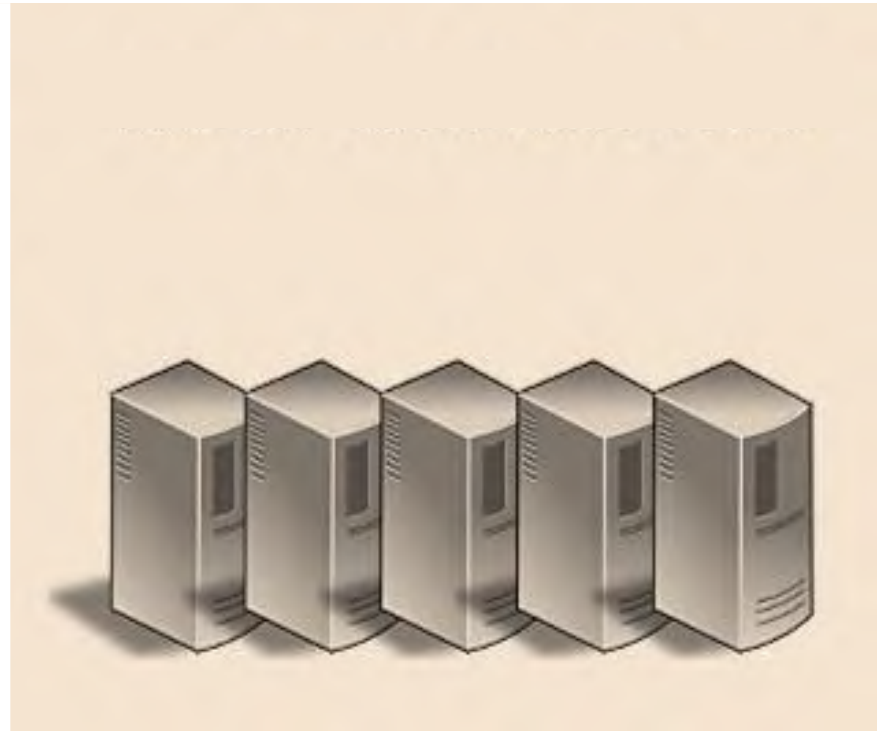
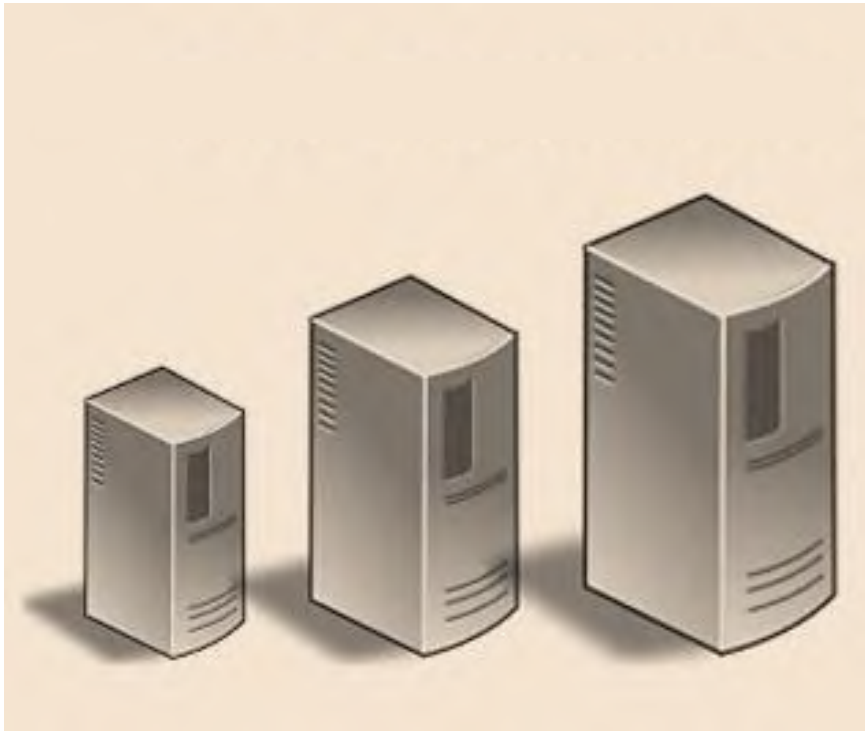
[goo.gl/ZQGqHm](https://goo.gl/ZQGqHm)

# Key Elements



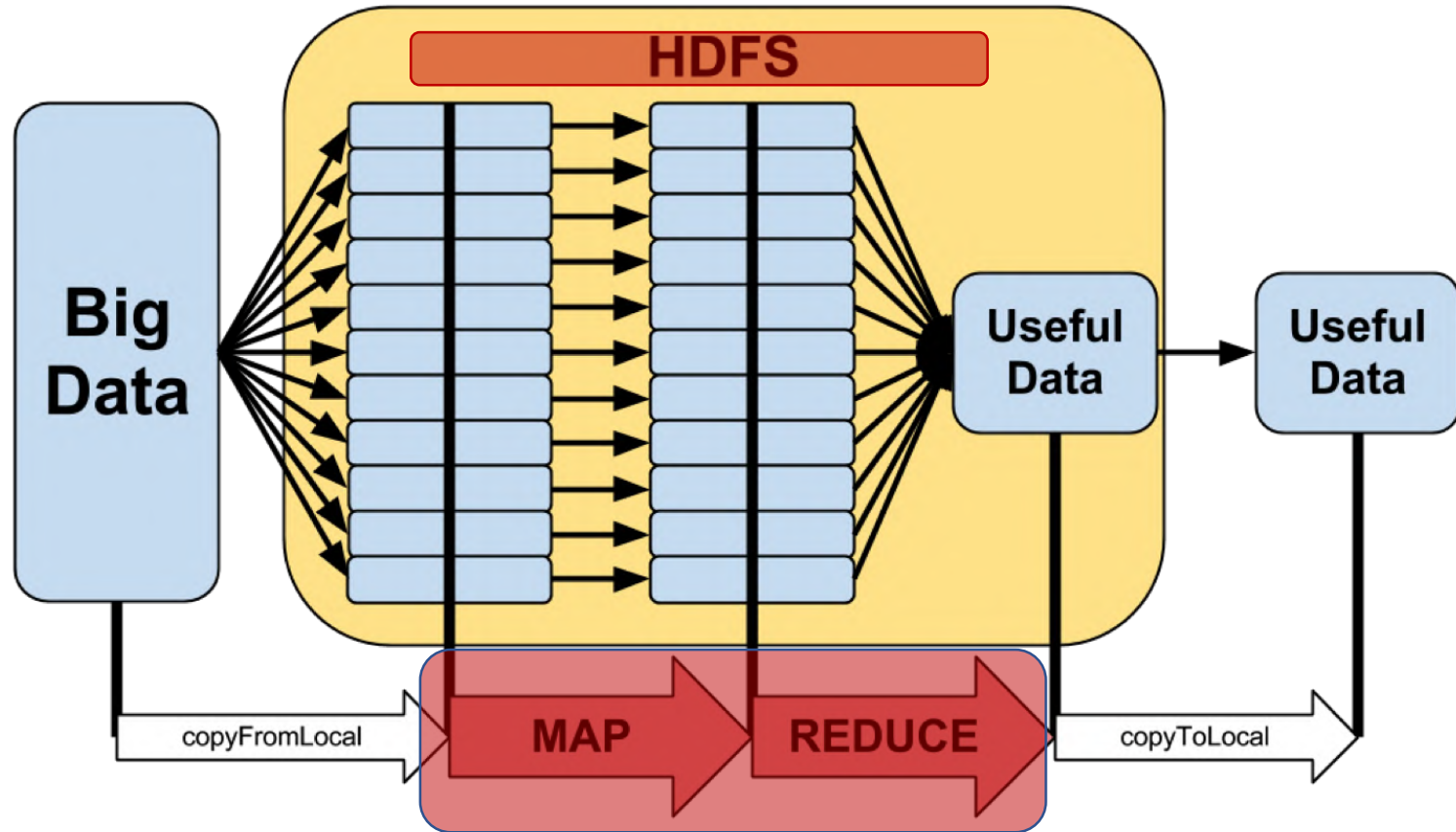


# Scale Up vs. Scale Out

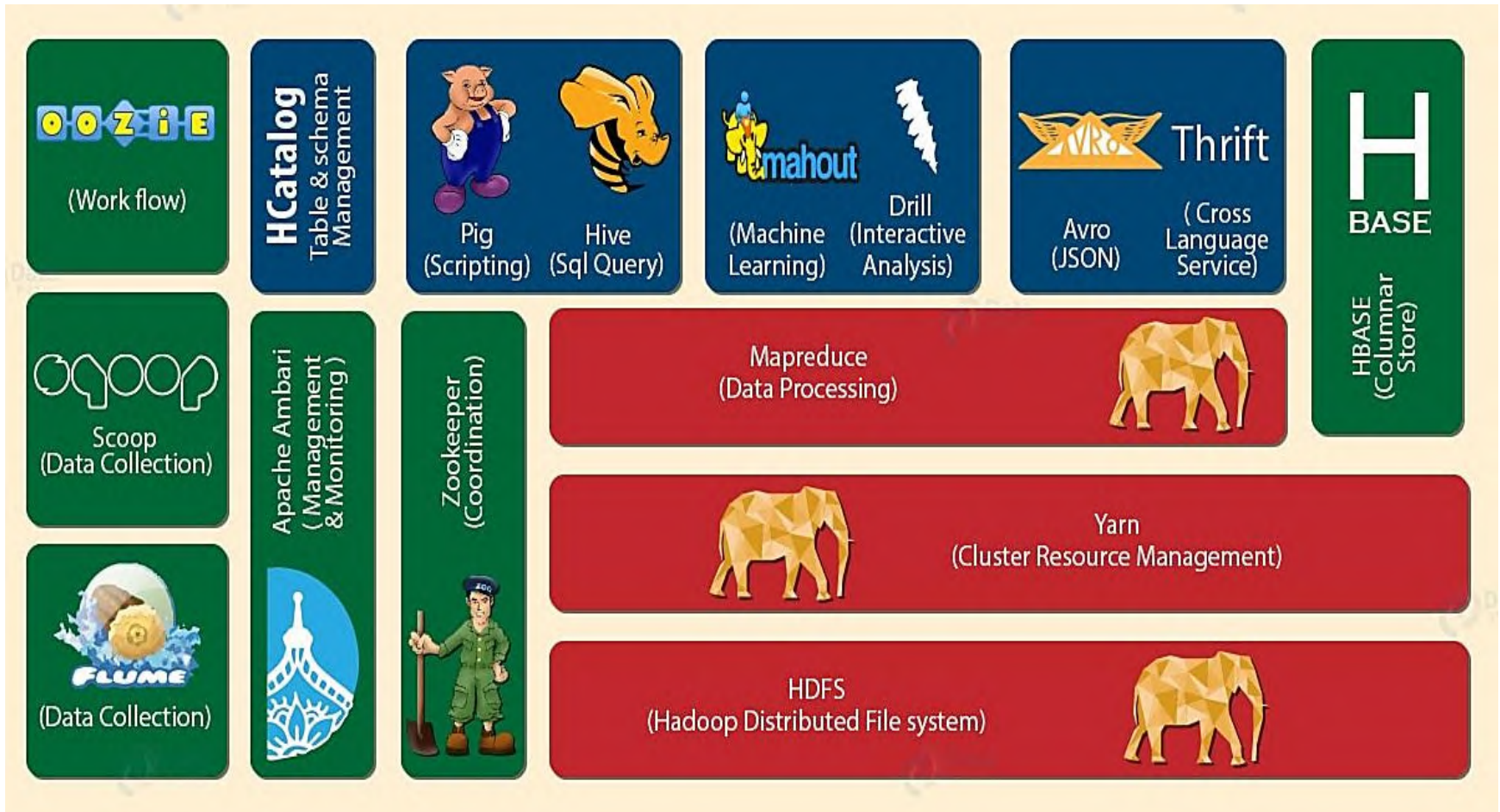




# The Hadoop & MapReduce Framework

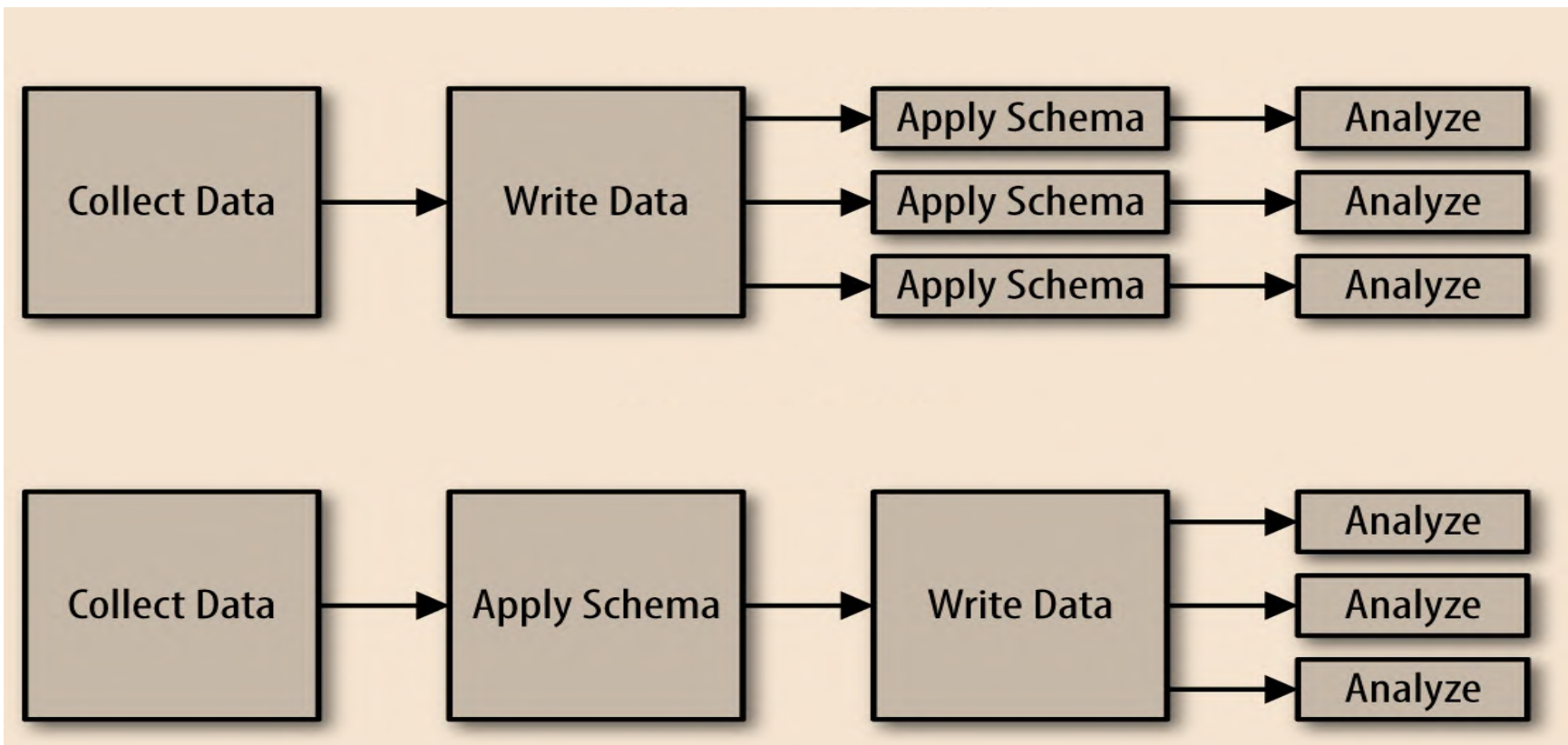


# Hadoop & MapReduce – A Whole Ecosystem

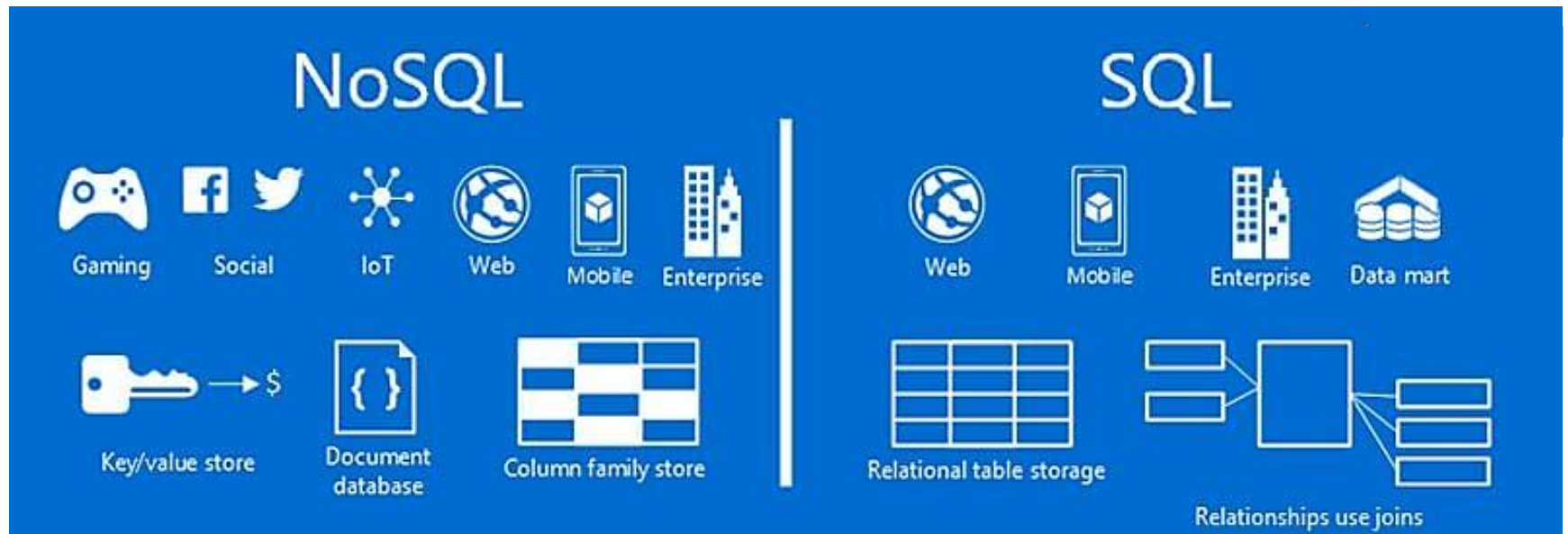




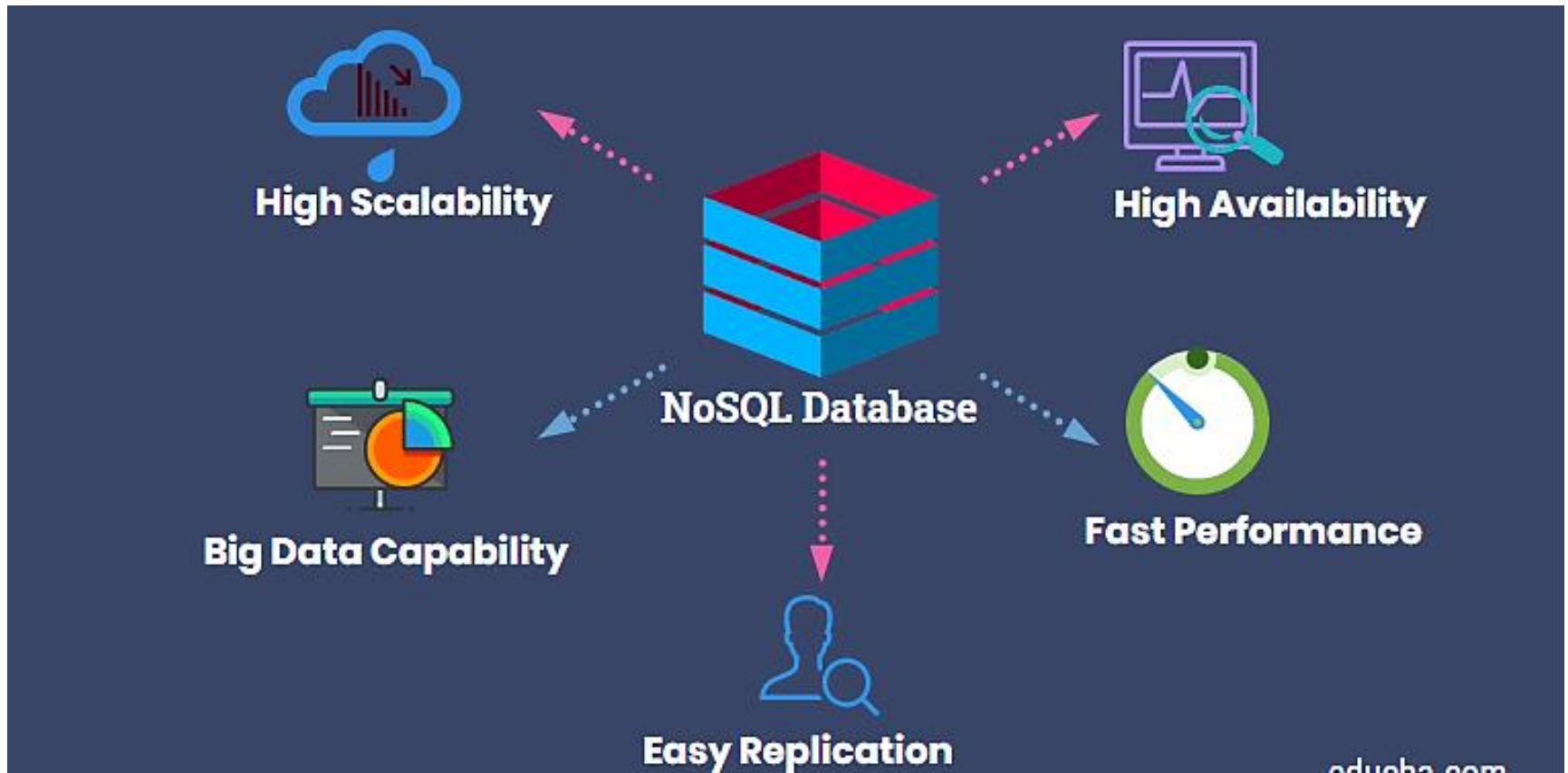
# Schema on Read vs. Schema on Write



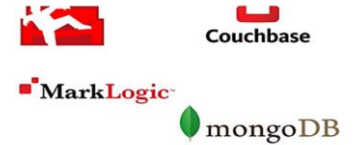
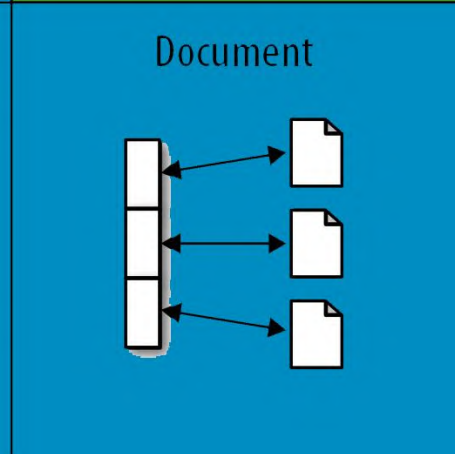
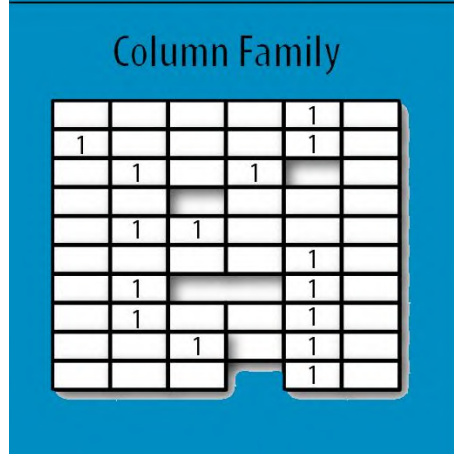
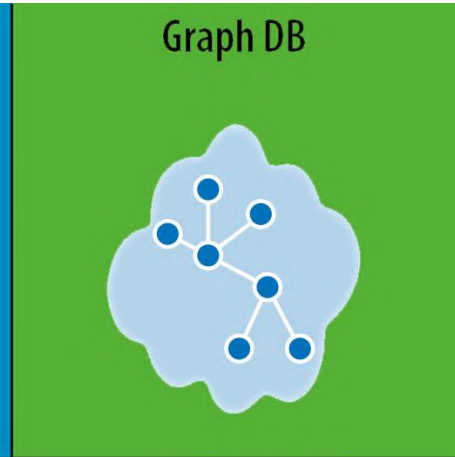
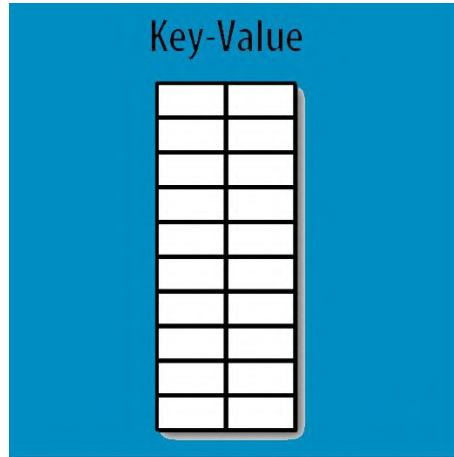
# NoSQL vs. SQL



# The Evolution of NoSQL Databases



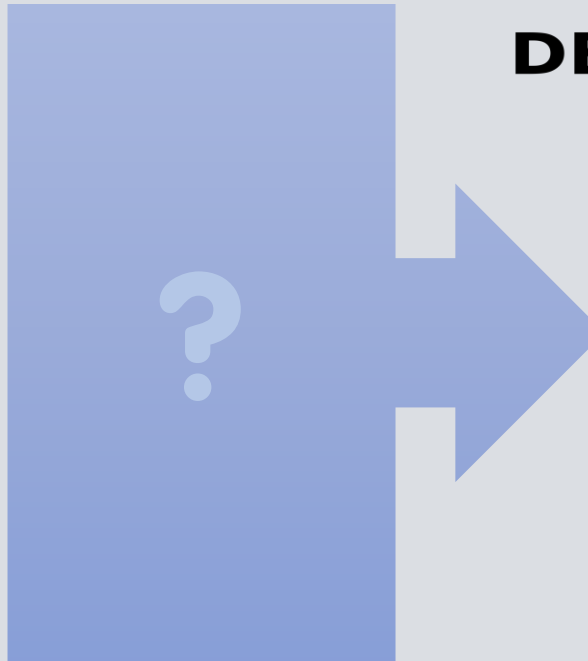
# The Evolution of NoSQL Databases



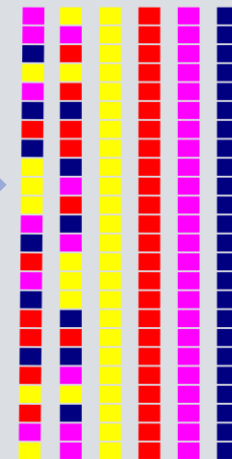




## BIG DATA



## DECISIONS



# From Big Data to Decisions

Data

```
100100011101000000101000110111010110  
10010011110111000000111100110100100  
100001101101111101010011100001101001  
111111010000110111001010111100001011  
11001111110111111100100001110110110  
010000110100110110000110000100010000  
010101110011001111011001110100010111  
001000010101100101000001000010011110  
011101001111110010111010101010111100  
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010110000010011101010010101110110001  
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000101000001100110001100100010010110  
100101010100010011100101010101111101
```

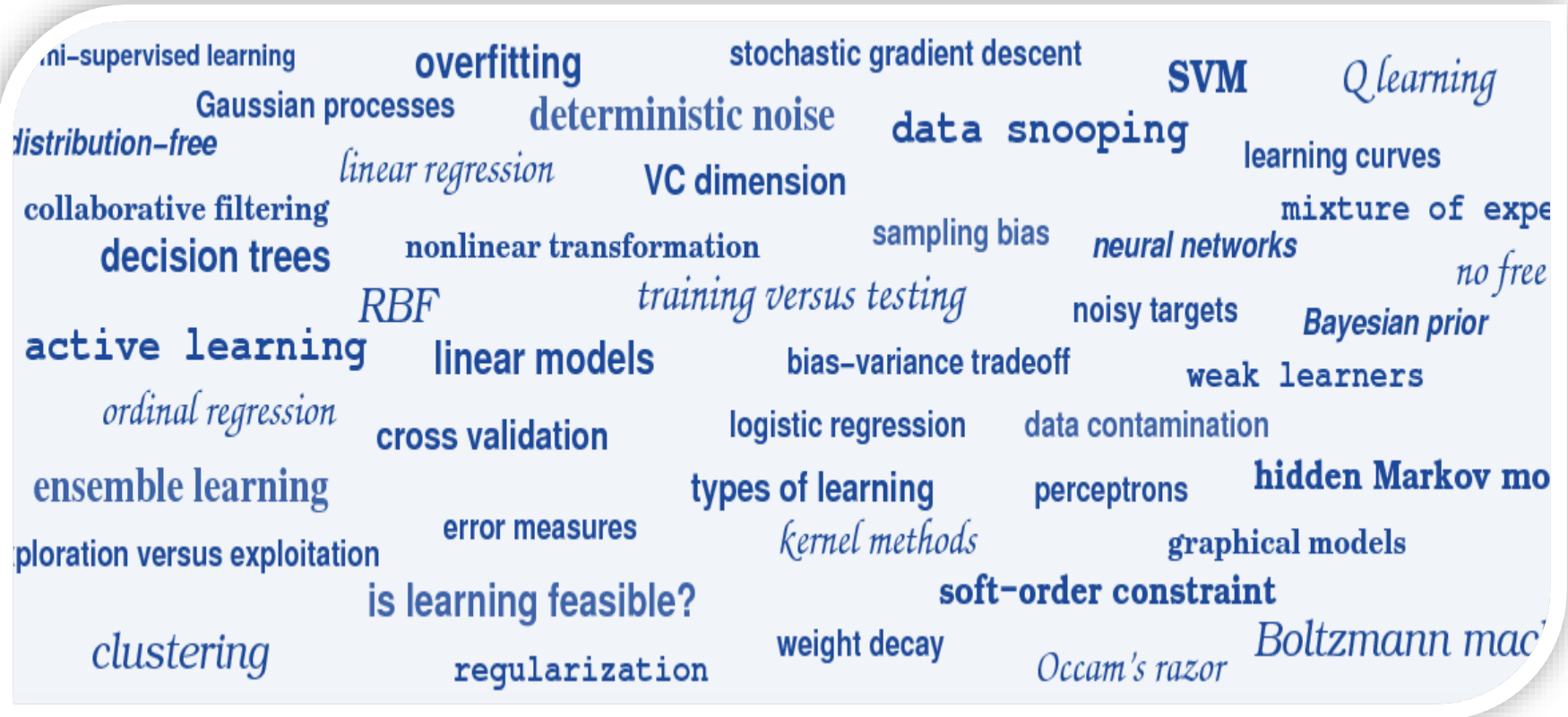
Algorithm



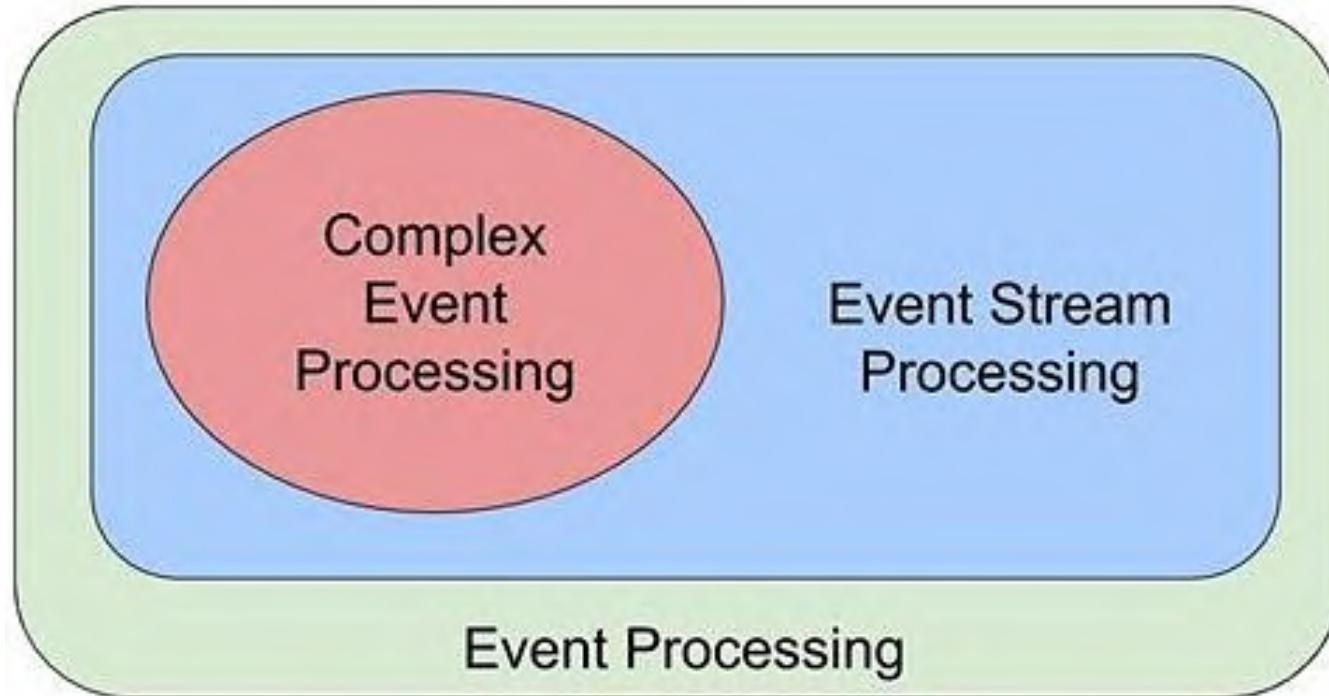
Model

$$f(\mathbf{x})$$

# From Big Data to Analytics to Decisions



# From (Big Data) Streams to Actions

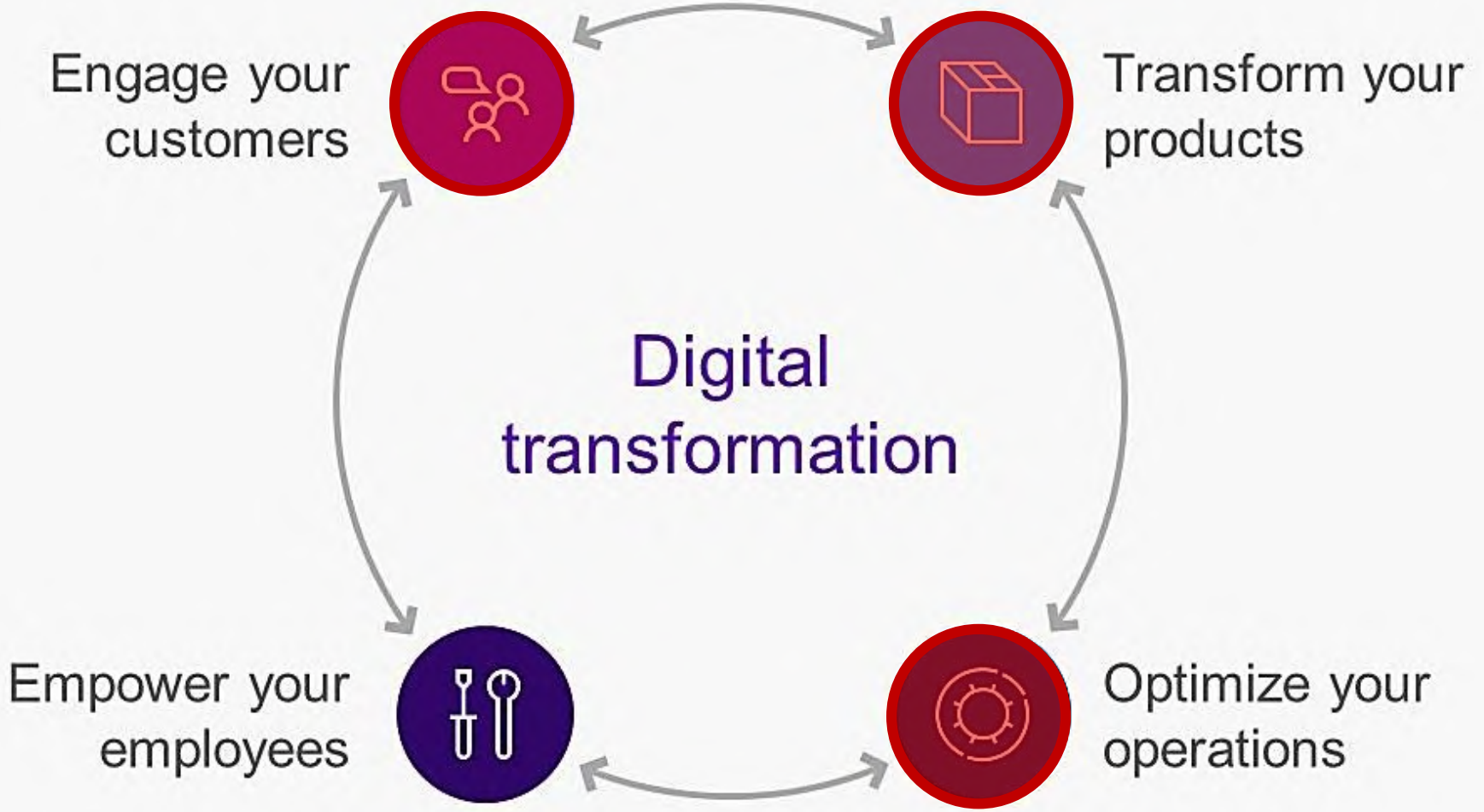




Her opbevares IKKE  
medicin, kontanter eller  
andre værdigenstande

# Beispiele

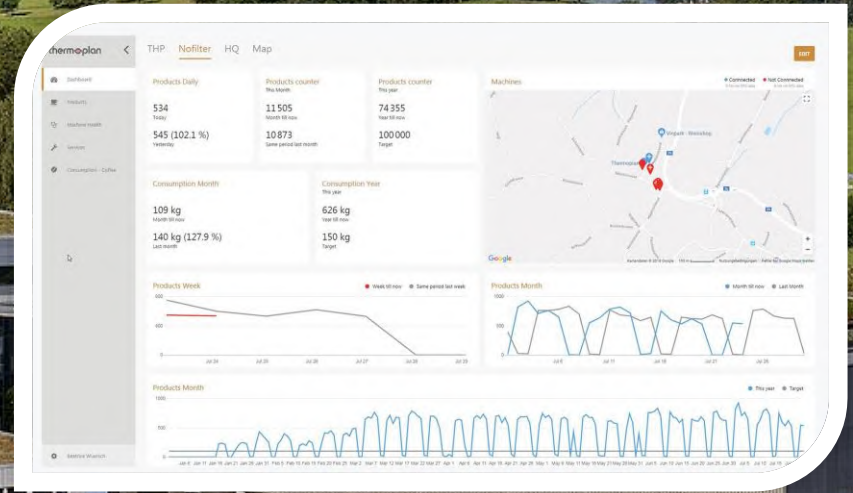
Big Data Use Cases



Transform Your Product



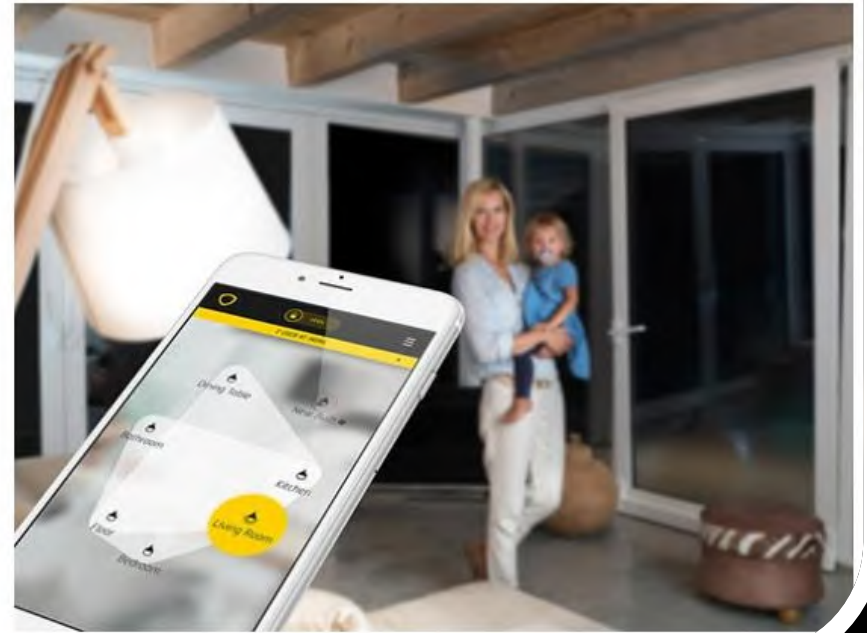
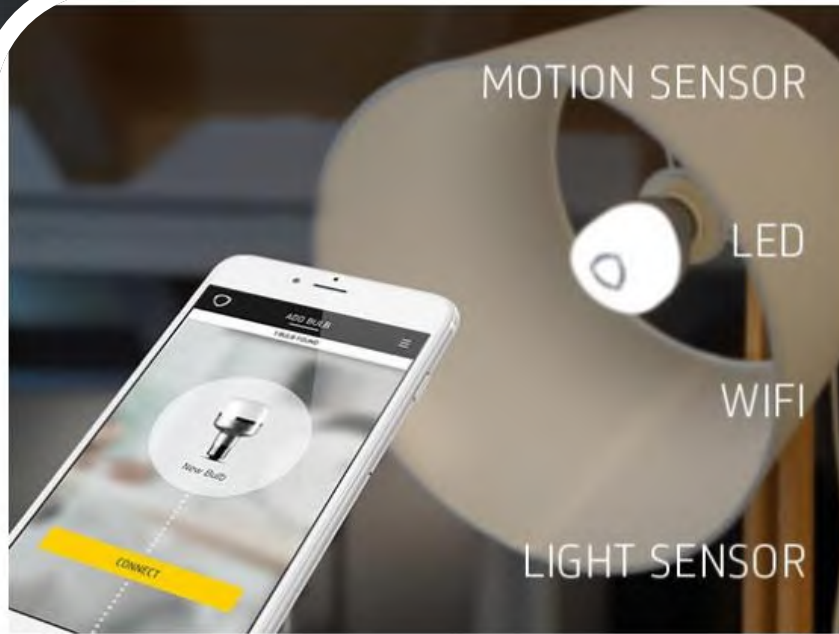
# Internet of Things / Support Optimization & Recommendations



Transform Your Product



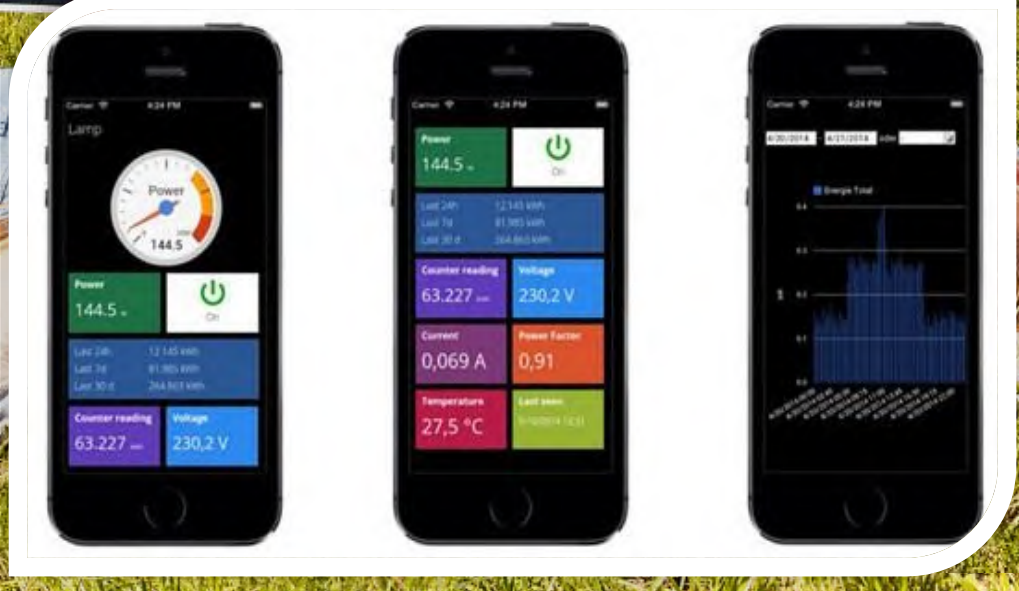
# Internet of Things / Machine Learning



COMFY LIGHT



# Smart Metering / Time Series Analysis & Recommendations



[web.smart-me.com](http://web.smart-me.com)

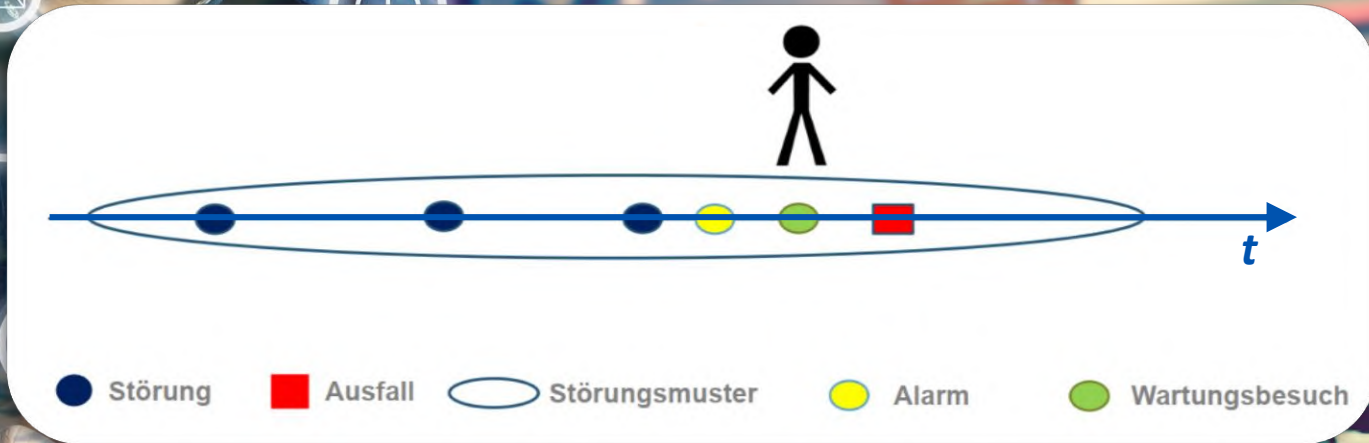
**smart-me**



**Lift ausser Betrieb!**  
Vielen Dank für Ihr Verständnis.

The image shows a person with a backpack and a dog waiting at an elevator entrance. A large digital overlay is positioned over the elevator doors, displaying a mobile application interface. The overlay features a red oval at the top with the text 'Lift ausser Betrieb!' (Elevator out of service!) and 'Vielen Dank für Ihr Verständnis.' (Thank you for your understanding.). Below this, the app interface shows a hand holding a smartphone with a grid of icons, suggesting a user interface for reporting issues or receiving updates.

# Predictive Maintenance / Complex Event Processing (CEP)



Optimize Your Operations



# Text Analytics / Natural Language Processing (NLP)

## TP-Rechnung

Release ■ 4.3G

M

Dokument	■ 123 456789 03.01.2014 09:52:51	Seite ■ 1
Rechnungssteller	EAN-Nr. ■ 7601234567890 Dr. med. A. Muster • Beispielweg • 4600 Otten	
ZSR-Nr.	■ x999999 Tel. 062 123 45 67 Fax 062 123 45 68 E-Mail:	
Leistungserbringer	EAN-Nr. ■ 7601234567890 Dr. med. A. Muster • Beispielweg • 4600 Otten	
ZSR-Nr./NIF-Nr.	■ x999999 Tel. 062 123 45 67 Fax 062 123 45 68 E-Mail:	
Patient	Name ■ MUSTER	EAN-Nr. ■ 7601003000078
Vorname	■ Hans	
Strasse	■ Stadtstrasse 88	
PLZ	■ 9988	
Ort	■ Musterort	Hans Muster Stadtstrasse 88 9988 Musterort
Geburtsdatum	■ 01.12.1960	
Geschlecht	■ M	
Unfalldatum	■	
Unfall-/Verfüg.Nr.	■	
AKV-Nr.	■	
Versicherten-Nr.	■ 12345678	
Betriebs-Nr./-Name	■	
Kanton	■ LU	
Rechnungskopie	■ Nein	
Vergütungsart	■ TG	
Gesetz	■ KVG	
Behandlungsgrund	■ Krankheit	
Behandlung	■ 12.03.2013	Rechnungsnr. ■ Xyz-666-11
Erbringungsort	■ Praxis	Rechnungs-/Mahndatum ■ 03.01.2014
Auftraggeber	EAN-Nr./ZSR-Nr. ■ /	
Diagnose	■	
EAN-Liste	■	
Bemerkung		

Datum	Tarif	Tarifziffer	Bezugsziffer	Si	ST	Anzahl	TP	AL	f AL	TPW	TP	f TL	TPW	A	V	P	M	Betra
							Preis	AL	TL	TL	TL							
12.03.2013	400	1234567				1	1.00	8.55	1.00					1	2	1	2	8.5
Medikament Filmtabl 1mg m Farbzusatz 30 Stk																		
12.03.2013	001	00.0010				1	1.00	9.57	1.00	0.82	8.19	1.00	0.82	1	2	1	0	14.5
Konsultation, erste 5 Min. (Grundkonsultation)																		
12.03.2013	001	00.0020	00.0010			1	4.00	9.57	1.00	0.82	8.19	1.00	0.82	1	2	1	0	63.2
+ Konsultation, jede weiteren 5 Min. (Konsultationszuschlag)																		
12.03.2013	001	09.0010	00.0010			1	1.00	28.70	1.00	0.82	35.32	1.00	8.20	1	2	1	0	52.4
Untersuchung durch den Facharzt ORL																		

str.: DAHMEN Thomas, geb. am 27.12.1983

Sehr geehrter Herr Kollege,

vielen Dank für die freundliche Überweisung des o. g. Patienten.

### Kernspintomographie des rechten Kniegelenkes vom 28.10.2011

**Technik:** 1,0 Tesla Harmony, Knie-Spule, Protonen-fettsupprimierte Sequenzen coronar und sagittal, coronare T1-Sequenzen, T2\*-Sequenzen axial.

**Klinik:** V.a. Knorpelschaden retropatellar und Meniskusläsion.

### **Befund:**

Im Hinterhorn des Innenmeniskus findet man diskrete Signalinhomogenitäten. Unauffälliger Außenmeniskus. Vorderes und hinteres Kreuzband sind durchgängig und normal breit bei regulärer Signalgebung. Die Collateralländer und die Patellarsehne sind normal breit und zeigen eine reguläre Signalgebung. Die Quadrizepssehne ist leicht inhomogen strukturiert.

Der Knorpelbelag an der medialen Patellafacette erscheint leicht verschmälert. Unauffälliger Knorpelbelag an der lateralen Patellafacette sowie an der Trochlea femori. Die Patella ist normal geformt. Die Femurgleitbahn ist regulär. Der Knorpelbelag in beiden Kniegelenkkompartimenten ist regelrecht breit und zeigt eine normale Signalgebung.

Im Kniegelenk zeigt sich eine minimale Flüssigkeitsansammlung. Es zeigt sich ein regelrechtes Knochenmarksignal sowohl im distalen Femur, als auch in der proximalen Tibia und Fibula. Die Cortikalis ist normal breit. Im Hoffa'schen Fettkörper zeigt sich ein kleiner schmaler Substanzdefekt. Kein Hinweis auf eine Bakerzyste.

### **Beurteilung:**

Diskrete Degenerationen im Hinterhorn des Innenmeniskus. Erst- bis zweitgradiger Knorpelschaden an der medialen Patellafacette. Minimale Tendinitis der Quadrizepssehne. Minimaler Erguss.

Engage Your Customers



# Podcast Raw Data (Logs)



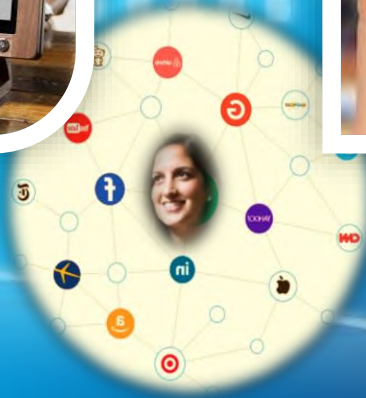
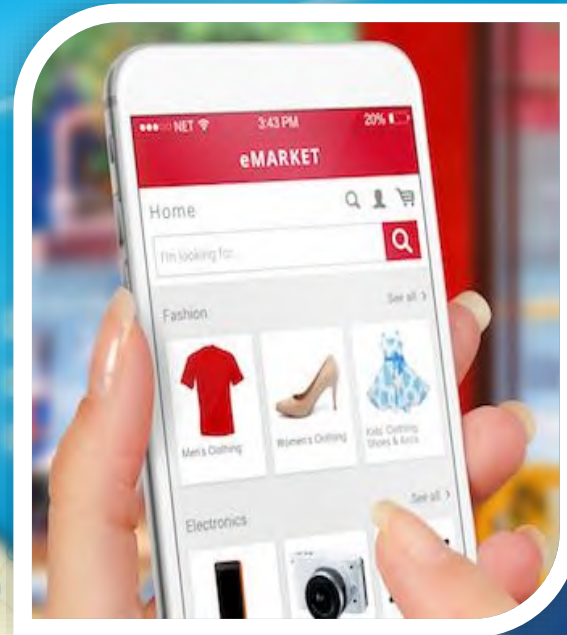
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Time = _source
> January 27th 2017, 03:41:56.000 request: /nps/382504256/2998.12/Vom+Schattenkind+zum+Erfolgsautor/podcast/dok/2017/01/dok_20170119_200825_v_podcast_h264_q10.m4 agent: "AppleCoreMedia/1.0.0.14C92 (iPhone; U; CPU OS 10_2 like Mac OS X; de_de)" auth: - year: 2017 ident: - source: c:\Podcast\pacheo2\access.log-20170127 type: log SendungCode: 382504256 seconds: 56 UserID: 201.229.97.78 "AppleCoreMedia/1.0.0.14C92 (iPhone; U; CPU OS 10_2 like Mac OS X; de_de)" clientip: 201.229.97.78 podcast: dok @version: 1 beat.hostname: LTSMM01 beat.name: LTSMM01 beat.version: 5.1.1 host: LTSMM01 da
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> January 27th 2017, 03:41:41.000 request: /nps/464478568/3443.84/Warum+wir+Facebook+lieben+K2H80N93+und+hassen/podcast/sterndephilosophie/2017/01/sterndephilosophie_20170115_110255_v_podcast_h264_q10.m4 agent: "Apple
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# Engage Your Customers



# Offline versus Online Shopping



# Clickstream Analytics to Know Your Customer



# Ausblick



2,802 views | Nov 4, 2019, 10:33pm

# Questioning The Long-Term Importance Of Big Data In AI



Rob Toews Contributor @ AI

*I write about the big picture of artificial intelligence.*

f  
t  
in



AlphaGo, the Go-playing artificial intelligence program developed by Google's DeepMind, defeated ... [+]

No asset is more prized in today's digital economy than data. It has become widespread to the point of cliché to refer to data as "the new oil." As one recent Economist headline put it, data is "the world's most valuable resource."

41,829 views | Nov 3, 2019, 01:18pm

# Big Data Is Big Trouble For Science



Paul M. Sutter Contributor @ Science

*Astrophysicist | Agent to the Stars*



Look at all that data! FREE FOR COMMERCIAL USE (VIA PIXABAY)



ANALYTICS

# Big Companies Are Embracing Analytics, But Most Still Don't Have a Data-Driven Culture

by Thomas H. Davenport and Randy Bean

FEBRUARY 15, 2018

Harvard  
Business  
Review

ANALYTICS

# If Your Company Isn't Good at Analytics, It's Not Ready for AI

by Nick Harrison and Deborah O'Neill

JUNE 07, 2017

# Big Data?

A savanna landscape with two elephants, a person, and birds. The scene is a wide, open field of green and yellow grass. In the foreground, two elephants are seen from behind, standing in the grass. To the left of the elephants, several white birds are scattered on the ground. In the middle ground, a person is standing in the distance, looking towards the elephants. The background is a line of green trees and a dirt path.

## Transform Your Thinking!



**collaborative  
innovative  
thinking**

# Big Data: Auch Kleine können Gross!

Die geschickte Nutzung von Daten ist nicht allein den grossen Unternehmen vorbehalten.













KMU sind darin sogar besser, weil sie flexibler und pragmatischer agieren.

Daniel Benninger zeigt, worauf bei Big Data zu achten ist und wie auch kleine Unternehmen damit am Markt und bei ihren Kunden punkten können.

Dr. Daniel Benninger  
Sawubona GmbH Bern & Hochschule Luzern

13. November 2019

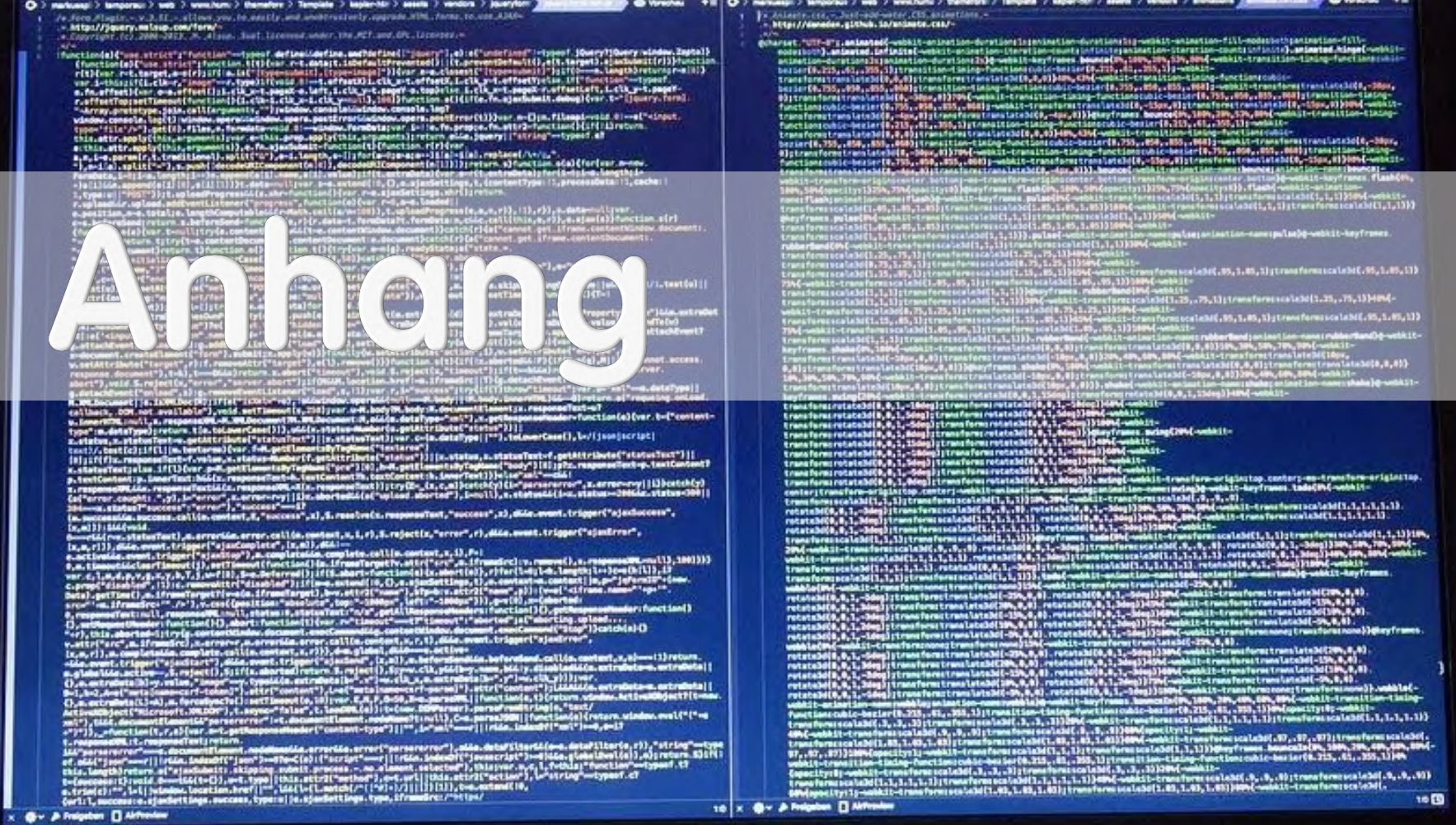
# Daniel Benninger - Kurzporträt

2018-		VR CVCube AG Gründungsmitglied/Vize-Präsident Digital Academy Switzerland
2015-		Managing Partner (Sawubona GmbH) Experte (Berner Fachhochschule), Reviewer MDPI Open Access Journals)
2014-		VR / Direktor ad interim (Sept'2016-Febr'2018) Schweiz. Teletext AG Dozent/Studienleiter (Hochschule Luzern)
2012-2015		Leiter ICT Eidg. Finanzmarktaufsicht FINMA
2008-2012		Head of IT Compliance/ICT Manager Swisscom (Schweiz) AG
2006-2008		Head of IT Management & Architecture Swisscom Fixnet AG
2003-2006		CEO db=ctq
2000-2003		Leiter IT Architektur Schweiz. Mobiliar Versicherungsgesellschaft
1998-2000		Head of Integration Solution Center Swisscom AG, Corporate Information & Technology
1994-1998		Project Manager, Solution Architect Digital Equipment Corporation (DEC)
1988-1994		Leiter Informatik / Partner, Sigmaplan AG
1978-1988		Dozent Software Schule Schweiz / Lehrbeauftragter Universität Bern Universität Bern, Studium Mathematik+Physik, Dr.phil.nat.

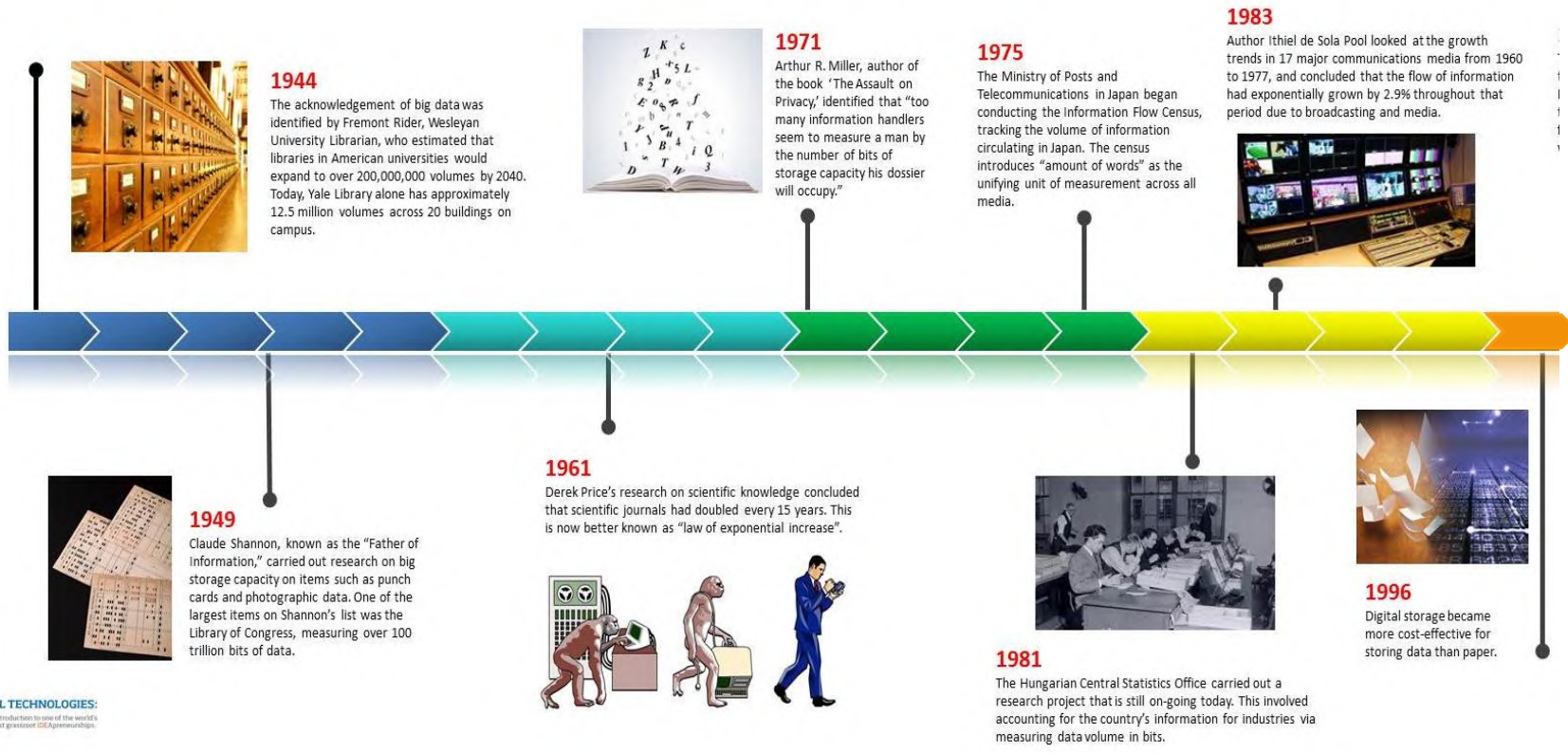


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# Anhang



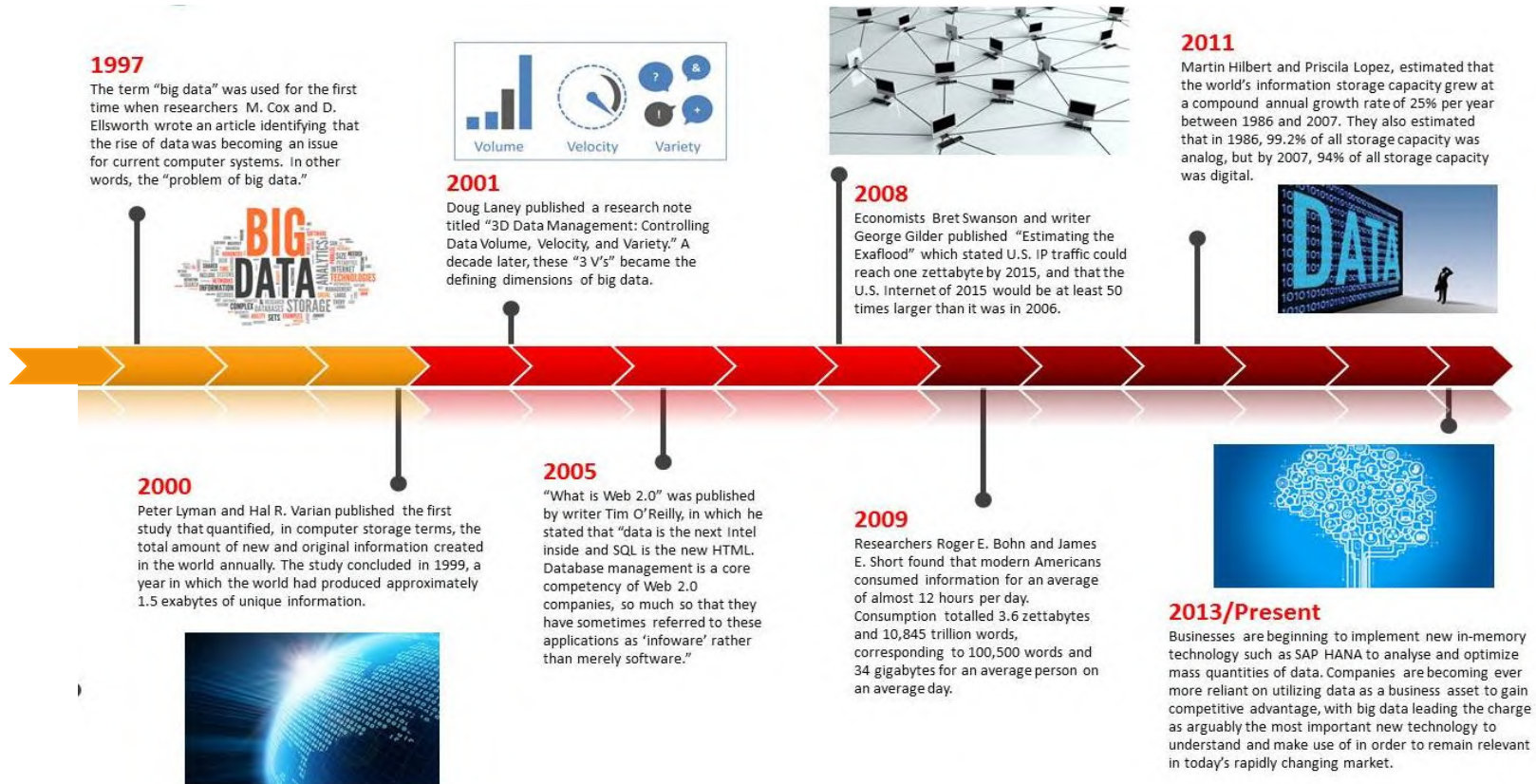
# Timeline – 70 Years of Big Data (1/2)



Quelle: [www.hcltech.com/blogs/history-big-data](http://www.hcltech.com/blogs/history-big-data)



# Timeline – 70 Years of Big Data (2/2)



# Big Data – A Brief History (1/3)

## November 1967

B. A. Marron and P. A. D. de Maine publish “**Automatic data compression**” in the Communications of the ACM, stating that “*The ‘information explosion’ noted in recent years makes it essential that storage requirements for all information be kept to a minimum.*”

## 1981

The Hungarian Central Statistics Office starts a research project to *account for the country’s information industries, including measuring information volume in bits*. The research continues to this day.

## September 1990

Peter J. Denning publishes “**Saving All the Bits**” in American Scientist. “*The imperative [for scientists] to save all the bits forces us into an impossible situation: The rate and volume of information flow overwhelm our networks, storage devices and retrieval systems, as well as the human capacity for comprehension*”

1996 - Digital storage becomes more cost-effective for storing data than paper.

## 1997

Michael Lesk publishes “**How much information is there in the world?**”

Lesk concludes that “*There may be a few thousand petabytes of information all told; and the production of tape and disk will reach that level by the year 2000.*”

# Big Data – A Brief History (2/3)

## August 1999

Steve Bryson, David Kenwright, Michael Cox, David Ellsworth, and Robert Haimes publish “**Visually exploring gigabyte data sets in real time**” in the Communications of the ACM. **It is the first CACM article to use the term “Big Data”**. The article opens with the following statement: *“Very powerful computers are a blessing to many fields of inquiry. They are also a curse; fast computations spew out massive amounts of data. Where megabyte data sets were once considered large, we now find data sets from individual simulations in the 300GB range. But understanding the data resulting from high-end computations is a significant endeavor. As more than one scientist has put it, it is just plain difficult to look at all the numbers. And as Richard W. Hamming, mathematician and pioneer computer scientist, pointed out, **the purpose of computing is insight, not numbers.**”*

## November 2000

Francis X. Diebold presents to the Eighth World Congress of the Econometric Society a paper titled “**Big Data’ Dynamic Factor Models for Macroeconomic Measurement and Forecasting**” in which he states *“Recently, much good science, whether physical, biological, or social, has been forced to confront—and has often benefited from—the “Big Data” phenomenon. Big Data refers to the explosion in the quantity (and sometimes, quality) of available and potentially relevant data, largely the result of recent and unprecedented advancements in data recording and storage technology.”*

## February 2001

Doug Laney, an analyst with the Meta Group, publishes a research note titled “**3D Data Management: Controlling Data Volume, Velocity, and Variety.**” *A decade later, the “3Vs” have become the generally-accepted three defining dimensions of big data, although the term itself does not appear in Laney’s note.*

# Big Data – A Brief History (3/3)

## September 2008

A special issue of *Nature* on **Big Data** "examines what big data sets mean for contemporary science."

## December 2008

Randal E. Bryant, Randy H. Katz, and Edward D. Lazowska publish "**Big-Data Computing: Creating Revolutionary Breakthroughs in Commerce, Science and Society**" They write: "*Big-data computing is perhaps the biggest innovation in computing in the last decade. We have only begun to see its potential to collect, organize, and process data in all walks of life.*"

## February 2010

Kenneth Cukier publishes in *The Economist* a Special Report titled, "**Data, data everywhere.**" "*...the world contains an unimaginably vast amount of digital information which is getting ever vaster more rapidly... The effect is being felt everywhere, from business to science, from governments to the arts. **Scientists and computer engineers have coined a new term for the phenomenon: 'big data.'***"

## May 2011

James Manyika, Michael Chui, Brad Brown, Jacques Bughin, Richard Dobbs, Charles Roxburgh, and Angela Hung Byers of the McKinsey Global Institute publish "**Big data: The next frontier for innovation, competition, and productivity.**" They estimate that "*by 2009, nearly all sectors in the US economy had at least an average of 200 terabytes of stored data (twice the size of US retailer Wal-Mart's data warehouse in 1999) per company with more than 1,000 employees*" In total, the study estimates that 7.4 exabytes of new data were stored by enterprises and 6.8 exabytes by consumers in 2010.